2011 Order Form

Use this order form for POTTED PLANTS, PLUG PACKS, PLUG TRAYS and ROSES ONLY.
Please order plug trays and roses on reverse side.

Are your name and address on the mailing label correct? [ ] Yes [ ] No	
Customer Number from label	

Name	
Street Address	
Apt./Box/R.R.#	
City/Town	
Prov./State	Postal Code
Country	Daytime Phone ( )
Email Address	

IF NO STREET ADDRESS; provide directions for finding rural address below, attach sheet if more space required. A street address must be provided for all U.S. customers.

Order by Phone

Call 9 am to 5 pm ET, Monday to Friday

1-905-640-6677

Order by Fax

1-905-640-6641

Order by Mail

Richters
357 Highway 47
Goodwood, Ontario, L0C 1A0 Canada

Order by Email

orderdesk@richters.com

Order Online

www.richters.com

Are you ordering mainly for: [ ] Personal or Home use
[ ] Commercial Growing [ ] Commercial Retailing [ ] Institutional use

SUBSTITUTIONS May we substitute? [ ] No [ ] Yes - List below

SORRY, NO C.O.D. ORDERS

MasterCard VISA

[ ] **CHEQUE/MONEY ORDER ENCLOSED** $	
[ ] **CREDIT CARD ORDER** [ ] VISA [ ] MasterCard (Please note: we will charge your account immediately in order to reserve your plants.)	
Card Number	
Expiry Date	Card Security Code (3 digits)
Signature	

Sales Taxes: *Canada:* ***ON, NL, NB:*** Add 13% HST on all items.
BC: Add 12% HST on all items
NS: Add 15% HST on all items
Other provinces: Add 5% GST on all items
U.S. and Int'l: All orders are tax-exempt.

Shipping: The following shipping charges apply to potted plants and plug packs only. If you order plug trays or roses, you must pay shipping charges shown on reverse.

Canadian Orders:

$8 + 25¢/potted plant + $1.50/plug pack	all ***H-P*** postal codes;
$14 + 75¢/potted plant + $2.50/plug pack	all ***B-G, R-S*** postal codes;
$16 + $1/potted plant + $3/plug pack	all ***A, T-Y*** postal codes.

US Orders:

$12 + 30¢/potted plant + $2/plug pack	all states except those listed below;
$14 + $1.10/potted plant + $4.50/pack	AR,AZ,CA,CO,FL,ID,KS,LA, MS,MT,ND,NE,NM,NV,OK, OR,SD,TX,UT,WA,WY
$38 + $2/potted plant + $7/pack	AK, HI

Delivery: Orders placed prior to April 15 will be shipped during the main spring shipping season, from April 15 to June 15. Due to potential frost hazard we cannot ship until weather conditions in our area permit. THIS MAY MEAN THAT YOUR PLANTS WILL ARRIVE SEVERAL WEEKS AFTER THE OPTIMUM SPRING PLANTING PERIOD IN YOUR AREA. Orders placed after April 15 will be shipped as soon as possible. Some U.S. orders may be delayed a few weeks to consolidate orders for delivery to the UPS depot in Buffalo, NY.

POTTED PLANT/PLUG PACK ORDER

MINIMUM ORDER 6 POTTED PLANTS OR 2 PLUG PACKS

Cat. No.	Item	Qty	Amount

TOTAL THIS PAGE	
TOTAL FROM REVERSE SIDE	
SUBTOTAL	
POTTED PLANT/PLUG PACK SHIPPING See schedule at left	
GST/HST Canadian residents only Add 15% in NS, 13% in ON, NL, NB; 12% in BC; 5% elsewhere	
AMOUNT OWING from previous orders	
TOTAL ENCLOSED	

PLUG TRAY ORDER

MINIMUM ORDER IS NOW 1 TRAY

Sales Taxes: Enter these on front side of form, if applicable. Ontario commercial growers: please supply sales tax exemption form, if applicable.

Shipping: Shipping is charged at cost. Please add the following amounts now (difference will be credited or charged at time of shipping):

Pick up orders	0%
Ontario/Quebec	20%
Canada/U.S.(except states listed below)	30%
AR,AZ,CA,CO,FL,HI,ID,KS,LA,MS,MT, ND,NE,NM,NV,OR,SD,TX,UT,WA,WY	40%
AK,HI	60%

Delivery: Allow at least 8 weeks for delivery. Unless an earlier shipping date is required plugs will be shipped during our normal shipping period April 15-November. We cannot make delivery guarantees but we will try to accommodate your requested shipping date. Plugs are shipped by air or ground courier of our choice unless another courier is specified.

Cat. No.	Item	Qty	Amount
SUBTOTAL PLUG TRAYS			
PLUG TRAY SHIPPING	Charged at cost. See chart above, difference to be charged or credited.		
TOTAL PLUG TRAY ORDER			
PREFERRED SHIPPING DATE:			

ROSE ORDER

MINIMUM ORDER 3 ROSES

Sales Taxes: Enter these charges on front side of form, if applicable.

Shipping: The following shipping charges apply only to rose orders. If you are ordering potted plants, plug packs and plug trays, then you must also pay the appropriate potted plant, plug pack and plug tray shipping charges.

Canadian Orders:

$10 + $1/rose	all ***H-P*** postal codes;
$12 + $1/rose	all ***B-G, R-S*** postal codes;
$14 + $1.50/rose	all ***A,T-Y*** postal codes.

U.S. Orders:

$12 + $1/rose	all states except those listed below;
$12 + $2/rose	AR,AZ,CA,CO,FL,ID,KS,LA,MS, MT,ND,NE,NM,NV,OK,OR,SD,TX,UT,WA,WY
$36 + $4/rose	AK, HI

Int'l Orders: We cannot ship roses outside of North America.

Delivery: All roses will be shipped bare-rooted in April.

Cat. No.	Item	Qty	Amount
SUBTOTAL ROSES			
ROSE SHIPPING	See schedule above		
TOTAL ROSE ORDER			

Potted Plant and Plug Pack order continued

Cat. No.	Item	Qty	Amount
TOTAL THIS PAGE			

2011 Order Form

Use Pink form for Seeds, Rootstock, Dried Herbs, Extracts, Gardening Supplies, Books, Herbal Products, etc.
(Use the Green order form for Potted Plants, Plug Packs, Plug Trays and Roses.)

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www.richters.com

Are your name and address on the mailing label correct? [ ] Yes [ ] No

Customer Number from label

Name

Street Address

Apt./Box/R.R.#

City/Town

Prov./State Postal Code

Country Daytime Phone ( )

Email Address

IF NO STREET ADDRESS
provide directions for finding rural address below, attach sheet if more space required.

Are you ordering mainly for: [ ] Personal or Home use
[ ] Commercial Growing [ ] Commercial Retailing [ ] Institutional use

SORRY, NO C.O.D. ORDERS

MasterCard VISA

[ ] **CHEQUE/MONEY ORDER ENCLOSED** **$**

[ ] **CREDIT CARD ORDER** [ ] VISA [ ] MasterCard
(Please note: we will charge your account immediately in order to reserve your order.)

Card Number

Expiry Date Card Security Code (3 digits)

Signature

Handling: ***Canadian and U.S. Orders:*** Add $6; ***International Orders:*** Add $10

Sales Taxes: ***Canadian Orders:*** Add 5% HST on all books (items beginning with **B**)
No tax on foods (items beginning with **H** and **N**)
For ON, NL, NB - Add 13% HST on all other items
For BC - Add 12% HST on all other items
For NS - Add 15% HST on all other items
For other provinces - Add 5% GST on all other items

U.S. and International Orders: All orders are tax-exempt.

Postage: ***Canadian Orders:***
For seed items beginning with **S**, all prices less than 1kg include postage.
For all kilogram (kg) items beginning with **S**, **H**, **N**, **R** or **T**, add $3 per kg.
For all other items, add 10% (no postage applies to e-books or workshops).

U.S. Orders:
For seed items beginning with **S**, all prices less than 1kg include postage.
For all kilogram (kg) items beginning with **S**, **H**, **N**, **R** or **T**, add $4 per kg.
For all other items, add 15% (no postage applies to e-books or workshops).

International Orders:
For seed items with numbers beginning with **S**, prices less than 1kg include postage.
For all kilogram (kg) items beginning with **H**, **N**, **R, S** or **T**, add $15 per kg.
For all other items, add 25% (no postage applies to e-books or workshops).
To countries requiring registered mail, the fee is $15
For large or heavy shipments, postage may be charged at cost instead of using the above rates.

Delivery: Small orders will be shipped by letter mail, if possible. Most orders will be shipped by expedited parcel post to Canadian and U.S. destinations or by surface small packet or by surface parcel post to international destinations. Delivery times range from 2-7 business days to Canada, 6-12 business days to the U.S., and 2-8 weeks to international destinations.

IF YOU REQUIRE FASTER DELIVERY we recommend Xpresspost, UPS, FedEx, or air parcel post. Please contact our customer service department at custserv@richters.com or 1-905-640-6677 for shipment options and rates.

Cat. No.	Item	Qty	Amount	
TOTAL THIS PAGE				
TOTAL FROM REVERSE SIDE				
HANDLING: Add $6 ($10 to destinations outside Canada & U.S.)				
SUBTOTAL				
GST/HST Canadian residents only Add 15% in NS, 13% in ON, NL, NB; 12% in BC; 5% elsewhere				
POSTAGE See chart at left.				
AMOUNT OWING from previous orders				
TOTAL ENCLOSED				

Cat. No.	Item	Qty	Amount	

Cat. No.	Item	Qty	Amount	
TOTAL THIS PAGE				